

# PANEL

## Incremental project management in business sense

How to manage incremental software development in dynamic environment

Profes 2005

**Otto Vinter**

Project Manger, Software Process Improvement,

DELTA, IT Processes,

Tel: +45 7219 4000, Fax: +45 7219 4001

[otv@delta.dk](mailto:otv@delta.dk)

[www.delta.dk](http://www.delta.dk)



# Manage projects with people in mind

## The three top project management factors in reducing development time:

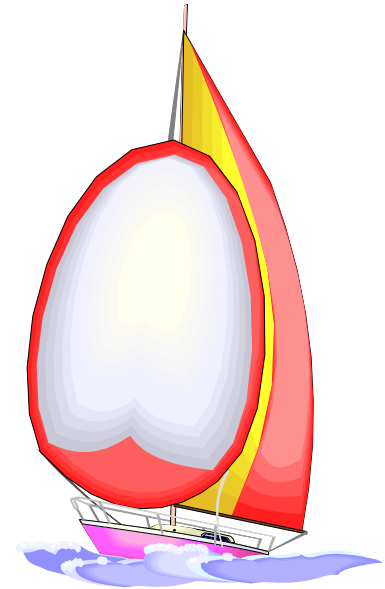
- Hiring the best people and supporting them with training
- Improving the communication between team members
- Learning the customer wants and needs up front

“Improving Speed and Productivity of Software Development:  
A Global Survey of Software Developers”  
IEEE TSE Vol 22 No 12 1996



# Working in an iterative environment is HARD work

- **Customer driven**
  - Value for money
- **Time has priority over functionality**
  - Fast delivery cycles
- **Adaptability**
  - Changes are the norm
- **Empowered teams**
  - Right skills, personality, and decision-making ability



# Project manager role changes

From:

“manager”

“keeping the team on track“

“managing detailed activities”

“one time planner“

”only one in charge”

To:

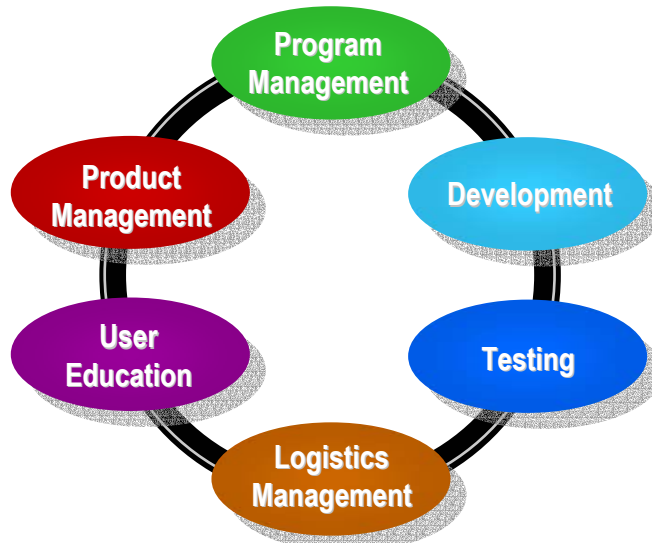
“coach”

“enabling the team to shape the track”

“manage in iterations”

“continuous re-planner”

”delegated responsibility”



From: Microsoft Solutions Framework



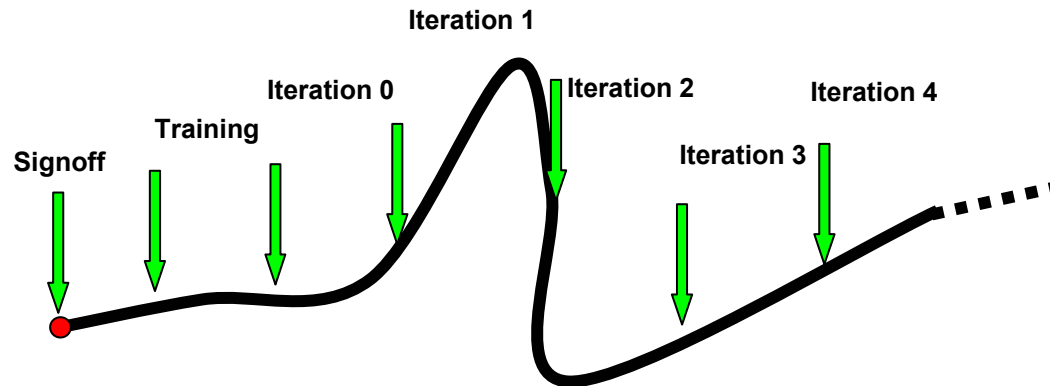
*W e h e l p i d e a s m e e t t h e r e a l w o r l d*

# Team member roles change

- Short delivery cycles – means stress
  - **Constantly going at a high pace**
  - **Scoping features to deliver value at the deadlines**
- Delegated responsibility – means decisions an interaction
  - **No-one thinks for you**
  - **You are responsible for your actions**
  - **You must accept constant change**
  - **Communicative skills**
  - **Co-operation and team work**
- Empowerment – requires more skills
  - **Requirements and design skills**
  - **Testing techniques and quality management**

# ”Col de XP”

- Each iteration is a new challenge



”Iterative Software Development – A Practical View”  
Datateknisk Forum Report DF-16, DK-2970 Hørsholm



# Manage iterative development with people in mind !

- Select team members with the right personal skills
- Use generalists rather than specialists
- Perform proper team building and re-building
- Involve the team in all planning and decision-making
- Minimise inter-team dependencies and manage changes
- Create visibility internally and externally
- Look for deviations in progress, and act fast on them
- Offer appreciation and recognition

